

SUPPORT INFORMATION

| Access |



ACT Enterprise and ZK Teco Biometric Integration.

This document summarises how to implement the integration between selected ZK Teco Biometric Readers and ACT Enterprise 2.10.0.x onwards.

Notes

- Integration only supports MA300s and SF420s purchased via Vanderbilt, as they run a proprietary firmware variant.
- Only supported on ACT1500e/1520e, ACTpro-100 Door Stations and ACT 4000 controllers WITH memory card.
- ACT Enterprise supports one Biometric credential per user.
- Biometric Readers connect to ACT controllers/door stations as a normal Wiegand reader. They require in addition, a network connection.
- An SLK20R enrolment reader is required to enrol fingerprints into the system.
- Biometrics Integration is licensed on a per reader basis. So, your license must have the necessary number of Biometric readers enabled before you can add/configure them.

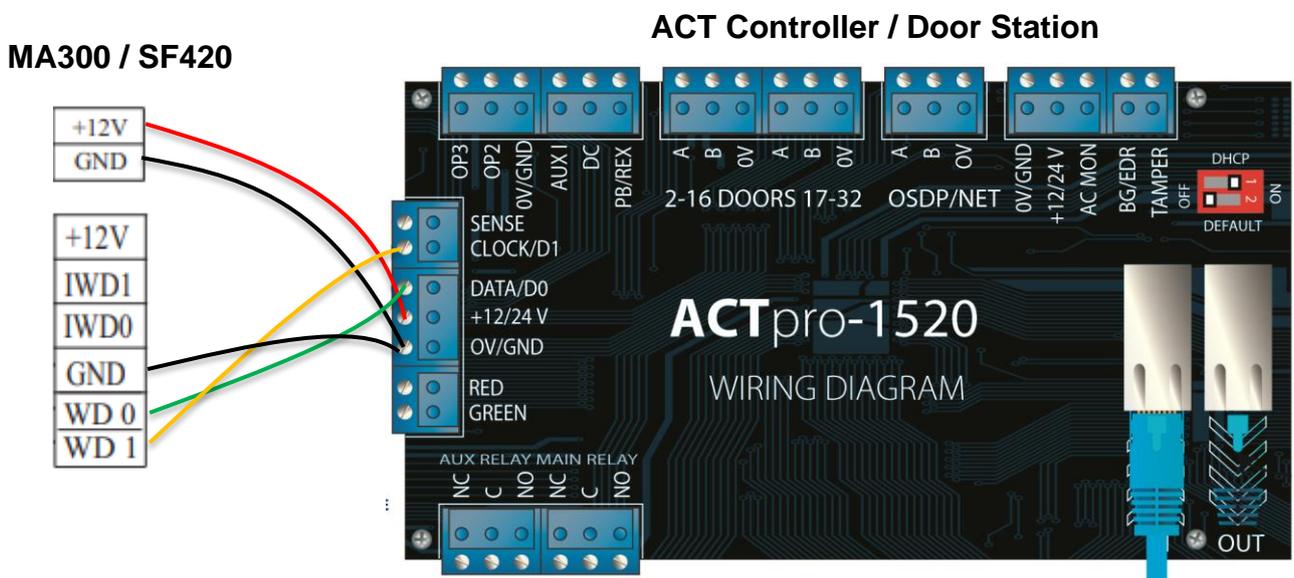
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1. Reader Wiring

The connections required between reader and controller are as simple as Wiegand data lines, and power.

The reader also requires connection to the same IP network as the ACT Server.

Note: It is always recommended to power a reader from the reader terminal block as this is protected by a fuse, and as such any sabotage attempt at the reader (most exposed location) would have no detrimental effect on the controller.

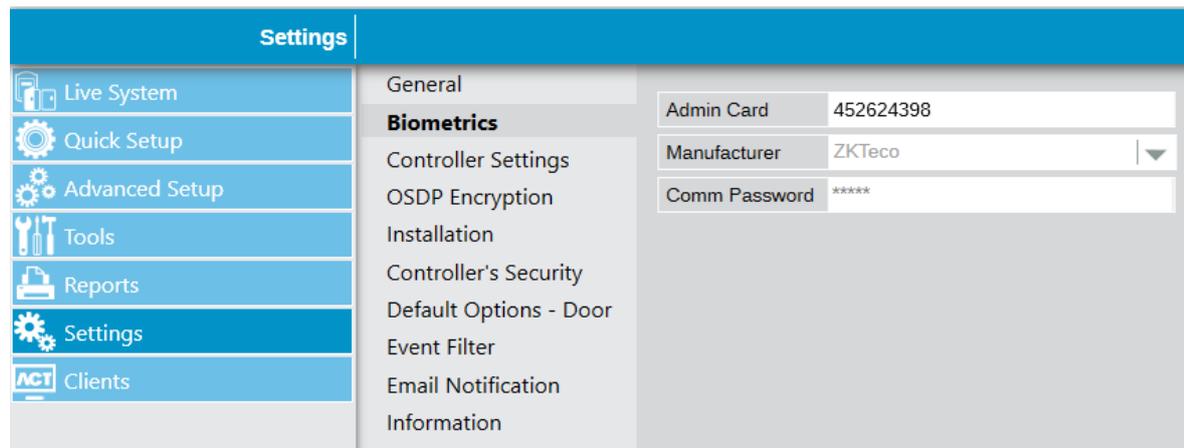


Biometric Reader	ACT Controller
+12v	+12v
0v	0v
Wiegand D0	Data/D0
Wiegand D1	Clock/D1
Wiegand 0v	0v

2. Enable Biometrics in ACT Enterprise

ACT Enterprise>ACT Install>Settings>Biometrics

The first thing that must be done is enable Biometric functionality in the system.



Admin Card – Every reader is shipped with an admin card, only one admin card should be used per system.

Manufacturer – Only one option is available here at present – ZK Teco

Comm Password – This is essentially the encryption key defined between system and reader and should be noted and kept safe somewhere as it may be required in the future.

3. Adding the reader

ACT Enterprise>ACT Install>Advanced Setup>Biometric Readers

Enter the relevant settings for the reader:

- **Model** – Pick the supported models
- **IP Address** – Enter default/relevant IP address as required.
- **Port** – Leave as default.
- **MAC Address** – Optional, but helps unique identification.
- **Manufacturer** – Fixed field.
- **Door** – If selected, adds reader settings to doors section of s/w.
- **Direction** – Define as Entry/Exit reader on the system.

The screenshot shows the 'Biometrics' section of the ACT Enterprise interface, specifically the 'Biometric Reader - Desk' configuration page. The left sidebar contains navigation options: Live System, Quick Setup, Advanced Setup (highlighted), Controllers/Hub Groups, Hub Groups, Doors, OSDP Readers, I/O Modules, DVRs, Kone Lift Configuration, Card Configuration, SPC Panels, and Biometric Readers. The main configuration area includes the following fields and options:

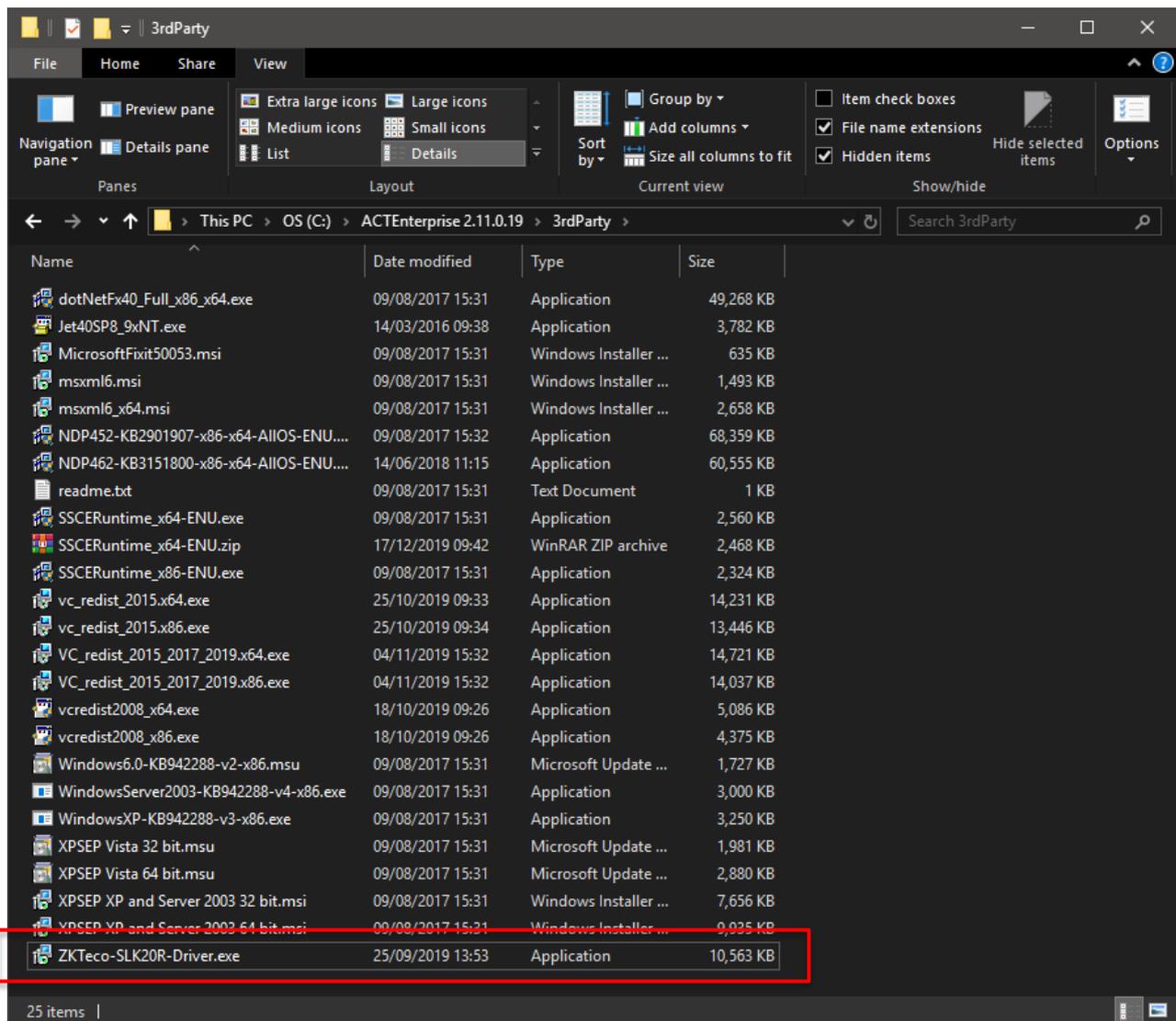
Description	Biometric Reader - Desk
Model	MA300
IP address	192.168.1.222
Port	4370
<input type="button" value="Set New IP"/> <input type="button" value="Test Connection"/>	
You must ensure you can connect to the reader before setting a new IP is enabled	
MAC address	
Manufacturer	ZKTeco
Door	
Direction	Entry

Note – All IP configuration of the readers are done via the ACT Enterprise interface. It can be used to both test the connection to a specific reader, and also to set a new IP address. (Default IP 192.168.1.201 / 24)

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4. Enrolment Reader Driver Installation

The SLK20R enrolment reader may require the driver to be installed separately. The driver for this is included on the software image in the 3rd Party folder.



5. Enrolment of Biometric data

ACT Manage>Manage>Users>*User*>General

Biometric data is added under the standard User screen

If the user already has a Biometric credential, you will see a number against the Biometric ID. Otherwise, you will need to click the Fingerprint icon to open the enrollment options.

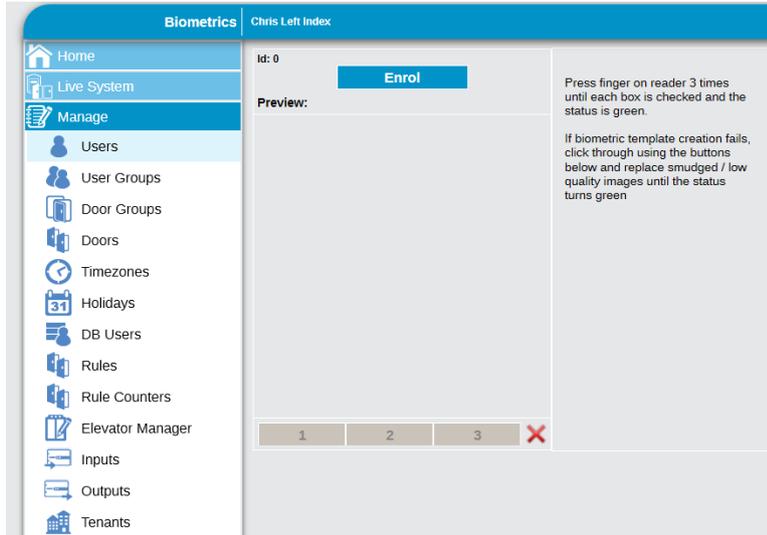
The screenshot shows the user profile page for 'Izzy Left Index'. The page is divided into several sections:

- General:** Includes fields for User Number (7), First Name (Izzy), Last Name (Left Index), Email, Mobile, User Group (Full Access Group), and a checked 'Enabled' checkbox.
- Cards and PIN:** Includes fields for One-To-One Card, Card 3, Card 4, and Biometric ID (Not Set). A fingerprint icon is visible next to the Biometric ID field, which is highlighted with a red box.
- Validity Period:** Includes fields for From and To dates and times, both set to 30/09/2019 00:00.
- User Notes:** A text area for notes.

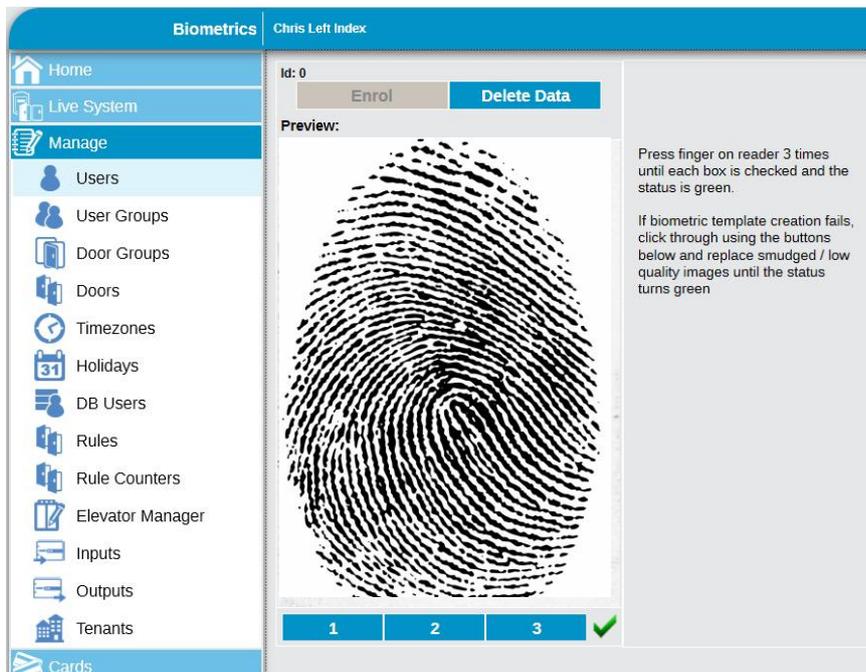
On the left side, there are buttons for 'Upload Photo', 'Save Photo', 'Clear Photo', 'Load File', 'IntegrISign', 'Delete Signature', and 'Biometrics'. At the bottom left, the user number (7) and name (Izzy Left Index) are displayed.

6. Enrolment

Click on the Enrol button, and then using the SLK20R, present your finger 3 times to ensure an accurate template is stored.



If a print is of good enough quality it will show a tick, if not, you will be prompted to follow the process again.



7. Reading ACT Mifare Encoded Cards – MA300 ONLY

The MA300 in addition to being a Biometric reader, can read ACT Encoded Mifare Cards - MF10C1 & MF10T1

In order to do this though, a custom card format must be defined in ACT Enterprise.

ACT Install>Advanced Setup>Card Configuration>Format

Wiegand Format

Name:	ZK Teco Custom Format		
	Start		Length
Overall:			34
Site Code:	0		0
Card Number:	2		32
Issue Number:	0		0

Use this format

Check built-in formats

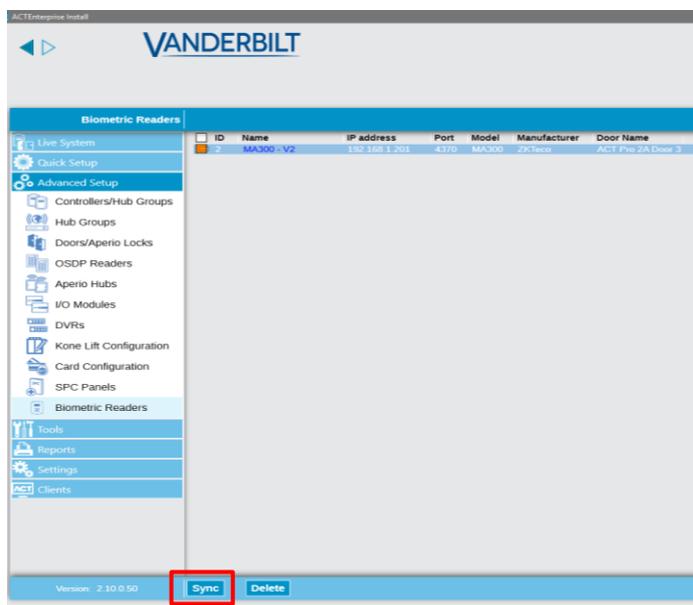
No Reverse Reverse Bits Reverse Bytes

8. Syncing Readers

ACT Install>Advanced Setup>Biometric Readers

If comms is lost to the reader(s), and credentials are added or deleted during this time, then it is necessary to manually synchronise the reader with the Biometric Data database.

Select the relevant readers and click Sync.
Dependent on the size of the DB this could take some time.



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If you have any questions, please contact our Technical Competence Centre.
Contact details can be found on our website.

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